



**मध्य प्रदेश ग्रामीण बैंक**  
सरकार के स्वामित्वाधीन अनुसूचित बैंक  
**MADHYA PRADESH GRAMIN BANK**  
Scheduled Bank Owned by Government

**HEAD OFFICE INDORE**  
204, C-21 BUSINESS PARK, C 21 SQUARE,  
OPPOSITE HOTEL RADISSON BLU, M.R.-10,  
INDORE (M.P.) 452010

**TENDER DOCUMENTS FOR**  
**REQUEST FOR PROPOSAL (RFP)**  
**FOR EMPANELMENT OF**  
**ORIGINAL EQUIPMENT MANUFACTURERS (OEMs)**  
**FOR SUPPLY & INSTALLATION OF SECURITY EQUIPMENT**  
**AT BRANCHES / OFFICES OF BANK ON PAN MP BASIS**





आपका अपना बैंक

मध्य प्रदेश ग्रामीण बैंक  
सरकार के स्वामित्वाधीन अनुसूचित बैंक  
**MADHYA PRADESH GRAMIN BANK**  
Scheduled Bank Owned by Government

MPGB/HO/CSD/2026-27/

Date : 29-09-2026

## **TENDER NOTICE**

### **REQUEST FOR PROPOSAL (RFP)**

**For empanelment or Original Equipment Manufacturers for supply & installation of Security Equipment Viz. Cash Safes, Gold Safes, Strong Room Doors, Modular Vault panels, Safe Deposit Lockers (SDLs), Safe Cum Safe Deposit Lockers (SSDLs), Fire Resistant Filing Cabinets (FRFCs) & Fire Resistant Record Cabinets (FRRCs).**

#### **1. Scope of the Work**

Madhya Pradesh Gramin Bank, Head Office (Bank) invites Request For Proposal (RFP) from Original Equipment Manufacturers (OEMs) of security equipment of the under mentioned categories who have the licenses to manufacture and have the experience of supply and installation of these equipment in Branches & Offices of various Banks on pan India basis for empanelment and Annual Rate Contract (ARC) with the Bank to undertake supply and installation of these equipment as per the requirement of Branches / Offices of the Bank:

**Category "A"** - Strong Room Doors (SRDs) of Class "AAA", Class "AA", Class "A"

**Category "B"** - Cash Safes, Gold Safes of Class "A" & "AA"

**Category "C"** - Safe cum Safe Deposit Lockers (SSDLs) of Class "A" & "AA"

**Category "D"** - Safe Deposit Lockers (SDLs)

**Category "E"** - Fire Resistant Filing Cabinets (FRFCs) and Fire Resistant Record Cabinets (FRRCs)

**Category "F"** - Modular Panels Classes "AA", "A" & "B" for custom strong room/customised safe (Empanelment only).

For Category "F" equipment, only empanelment of OEMs and product will be carried out. Unlike other categories, there will be Rate Contract as the specifications will vary from case to case and determination of rate contract is not possible. Post empanelment, the Bank based on its requirement will carry out limited tendering from the empaneled OEMs.

#### **2. Period of empanelment**

Empanelment of OEMs will be done equipment category wise. Except for Category "F", where only empanelment of OEM & Product will be done, for all other categories, OEMs and products will be empanelled for award of rate contract. While empanelment of the OEM will be valid for THREE years, the rate contract of equipment will remain valid for ONE year. The empanelment and the rate contract may be prematurely terminated at a notice of one month during the period of the empanelment and rate contract or may be further extended by a period of one year at the sole discretion of the Bank. Any addition/deletion in the products in a particular category will be at the sole discretion of the Bank. It will be at the sole discretion of the Bank to terminate the contract and empanelment and disqualify the OEM from next ARC, if an OEM does not satisfactorily perform the work assigned by the Bank.



### 3. **Important Dates**

Prospective proposers may download the RFP document from the Bank's website [www.mpgb.bank.in](http://www.mpgb.bank.in) important dates are as mentioned below:

|    |                                                        |                           |
|----|--------------------------------------------------------|---------------------------|
| a. | Date of issue of RFP                                   | 29-09-2026                |
| b. | Date of pre-bid meeting                                | 08-10-2026                |
| c. | Last date & time for submission of completed proposals | 21-10-2026;<br>13:00 hrs. |
| d. | Time & date of opening of Proposals                    | 21-10-2026;<br>04:00 pm   |

### 4. **Tender Fee & Earnest Money Deposit**

An amount of Rs. 5,000 (Non - refundable) is to be paid as Tender Fee. The amount should be paid in the form of Pay Order / Demand Draft favoring Madhya Pradesh Gramin Bank payable at Indore. An amount of Rs. 30.00 Lakh (Rupees Thirty Lakh only) is required to be deposited as Earnest Money Deposit (EMD) with the application. The EMD deposited shall not carry any interest and will be refunded to the unsuccessful proposers. EMD paid by the successful proposer will be retained by the Bank till submission of the Performance Guarantee. EMD may be paid by the proposer in the form of Demand Draft / Pay Order or as Bank Guarantee (valid for a period of six months from the date of issue). EMD paid by proposer shall be forfeited by the Bank if the proposer fails to undertake the job after empanelment and award of the contract. Exemption from submission of Tender Fee and EMD is available to all eligible entities as per extant Government norms.

### 5. **Performance Guarantee**

Performance Guarantee The successful and contracted proposer will have to submit Performance Guarantee for satisfactory compliance with the work to be assigned during the period of contract within 15 days from the date approval of contract is communicated to them. This will be in the form of Bank Guarantee amounting to Rs. 90.00 lakh and valid for a period of one year. For the subsequent years, a fresh Bank Guarantee of Rs. 90.00 Lakh will have to be given again at the start of the year. The previous Bank Guarantee shall be discharged only on receipt of the new bank guarantee from the successful and contracted proposer.

### 6. **Pre-Bid Meeting**

Pre-Bid meeting in connection with the RFP will be held on 08-10-2026 at 12:00 Hrs at Bank's Head Office, 204, Second Floor, C-21 Business Park, C-21 Square, Opposite Hotel Radisson Blu, MR-10, Indore (M.P.) 452010. Prospective proposers are requested to submit their points for clarification during pre-bid meeting latest by 07-10-2026 by e-mail on our email ID [ho.csd@mpgb.bank.in](mailto:ho.csd@mpgb.bank.in). After the pre-bid meeting, Bank, if required, will issue "Addendum"/ "Corrigendum" on Bank's website only and proposer has to refer the same before final submission of the proposal. The Bank reserves the right to reject any / all applications without assigning any reason whatsoever.

### 7. **Stages of the process**

The process of empanelment and Annual Rate Contract will be completed as under.

- Technical proposals will be opened at the scheduled date and time. Offers will be evaluated by a designated committee against the stipulated minimum eligibility criteria for each category of products. Proposals not complying with the eligibility criteria will be rejected.
- Bank at its discretion, may ask for any additional information from any/all the proposers to substantiate the submissions / claims made by the proposer(s) in their proposal document.
- Provisional shortlisting of the proposers meeting the eligibility criteria will be made.
- Before deciding on the finally eligible proposers under each category, Bank, at its discretion **may** get the manufacturing facilities of the shortlisted proposers visited by a designated committee to verify the manufacturing processes for adherence to the quality and environmental management policies. **A shortlisted proposer may not finally qualify, if the**



**committee visiting the manufacturing facility finds the quality of processes lacking and so recommends.**

- e) Intimation regarding qualification / disqualification will be made to all the proposers, Further terms of financial bidding will be intimated to the qualified proposers only. Depending upon the number of OEMs qualifying technically for a category of products, Bank, in its financial bid terms, may, at its discretion, keep the opportunity for other qualifying bidders also to match the pricing of L-1 and may distribute the work appropriately. Details will be made available in the terms of financial bid notice which will be floated after successful completion of technical qualification stage.

## **8. Submission of proposal**

- a) The proposal should be submitted in a sealed envelope with superscription:

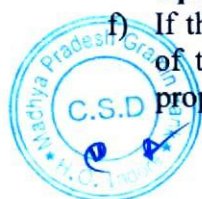
### **"REQUEST FOR PROPOSAL (RFP)**

**For supply & Installation of security equipment under Category(ies) \_\_\_\_\_"**

- b) Super-scribed Sealed Envelope should be submitted at Corporate Services Department of Bank's Head Office, 204, Second Floor, C-21 Business Park, C-21 Square, Opposite Hotel Radisson Blu, MR-10, Indore (M.P.) 452010, at or before 13:00 hrs on 21-10-2026 by post or by hand. Proposer must sign each page of proposal documents failing which the proposal will be rejected. The proposal received after the time of submission or without supporting documents would be rejected. **The Bank reserves the right to accept or reject any or all applications without assigning any reason. The bank also reserves the right to cancel or withdraw the RFP at any stage without assigning any reason.** No contractual obligation whatsoever shall arise from the RFP process until a formal contract is signed and executed by duly authorized officers of the bank with the selected Proposer.
- c) The Application Form and the following documents should be duly filled, signed and stamped by the authorized signatory of the proposer:
- Application cum declaration form (Appx "A")
  - Categories of the equipment being proposal for (Appx "B")
  - Profile of the proposer (Appx "C")
  - Compliance Checklist duly filled and stamped (Appx - D)
  - Copy of the RFP Document including appendices, each page duly signed and stamped as a token of having agreed to the terms of RFP;
  - All the annexures in support of the proposal (As listed in Appx -E);
- d) Application form together with all the Appendices/Annexures, Tender fee of Rs. 5000.00 and Earnest Money Deposit of Rs. 30.00 Lakh or certificate seeking exemption from Tender fee/EMD should be submitted in a sealed envelope as mentioned above.

## **9. Eligibility criterial for proposers**

- a) The proposer must be a registered company with all necessary statutory registrations such as Certificate of incorporation, PAN, GST, ESI and EPF and other relevant labour laws with competent Government authorities.
- b) The proposer should be certified for quality management (ISO 9001 / ISO 9002 / ISO 9003) and certified for environment / Health & Safety Management (OHSAS 18001/ISO 14001/ISO 45001).
- c) A proposer for any category of equipment must be in business as OEM of security equipment for at least 10 years as on 01.07.2026 i.e. the company should be registered as manufacturer of security equipment on or before 01.07.2016.
- d) A proposer can apply for one or more categories of security equipment subject to meeting the qualifying criteria for **all the equipment** in the respective category.
- e) To be eligible for any category, the proposer must have valid BIS license for **all the equipment** in the category.
- f) If the BIS License of the proposer for an applied category product expires before completion of the process, a renewed license will have to be submitted to the bank failing which the proposer will be declared ineligible.



- g) In order to be eligible for empanelment and rate contract for equipment under Category "A", "B", "C", & "D", the proposer must be the original Equipment Manufacturers (OEM) having In-house lock manufacturing facility to manufacture locks as per IS 17566-2022 specified to category and mentioned in Appx-F. The proposer should submit BIS license for lock manufacturing as per IS-17566. A copy of the license to be attached as Annexure-XVII as mentioned in Appx-E. The proposer should note that the lock manufacturing facility may be verified during physical visit to the manufacturing facility.
- h) Detailed eligibility criteria for each category of products are mentioned in Appx-D.

#### **10. Date of eligibility**

Date of eligibility for any clause in this RFP Document, unless otherwise mentioned specifically, will be taken as 01.07.2026.

#### **11. Bank's right to modify / accept / Reject any / or all proposals**

Bank, at its discretion, can at any time during the process issue clarifications, addenda or corrigenda. The same will be published on the Bank's website. The applicants are requested to regularly visit the Bank's website. Bank reserves the right to accept/reject any or all proposals and to scrap the empanelment process at any time before award of the contract without assigning any reason and hereby without incurring any liability to the proposers or any obligation to the proposers to inform the reasons for its action.

#### **12. Grounds for rejection of proposal**

- a) If a proposer makes an attempt to bring internal/external influence on Bank during evaluation process, Bank will reject the proposal.
- b) If the proposal is received after the stipulated date and time of submission;
- c) Application and other documents are not signed and authenticated by the authorized signatory;
- d) If the bank has valid reasons to believe that a proposer is involved in malpractice/attempts to influence/manipulation of rates/cartelization while quoting the rates, it may reject the proposal and after due diligence prohibit the proposer from participating in any future processes.
- e) If at any time during the process or even after qualification, if the Bank finds that the proposer is /was not meeting the criteria of qualification and the submitted information is found to be False or fabricated, the bank shall reserve the right to annul the process / terminate the awarded contract.

#### **13. Dispute & Arbitration**

In the event of there being any dispute or difference arising between the Bank and a proposer the same shall be referred to the senior management of the proposer and General Manager, of the Bank at Head Office, whose joint decision shall be final and binding. However, if the dispute is still not resolved, the matter shall be referred to the sole arbitrator mutually agreed by the Bank and the proposer. The arbitration shall be conducted in accordance with the provision of the Arbitration and Conciliations Act, 1996 (26 of 1996) or any statutory modifications or re-enactment thereof and the rules made there under and for the time being in force, shall apply to the arbitration proceedings under this clause. The award of the arbitrator shall be final and binding on the parties. The venue of the arbitration shall be Indore jurisdiction. The fees, if any, of the arbitrator shall, if required to be paid before the award is made and published, be shared by both the parties. The cost of the reference and of the award (including the fees, if any, of the arbitrator) shall be in the discretion of the arbitrator who may direct to any, by whom and in what manner, such costs or any part thereof shall be paid and fix or settle the amount of costs to be so paid.



#### 14. **Indemnity**

The successful proposer shall, at its own expense, indemnify, defend and hold harmless, the Bank and its Directors, officers, employees, representatives, agents and assigns from and against any and all losses and liability (including but not limited to liabilities, judgments, damages, losses, claims, costs and expenses, including attorney's fees and expenses) that may be occurring due to, arising from or relating to:

- A breach, non-performance or inadequate performance by the successful proposer of any of the terms, conditions, covenants, representations, undertakings, obligations or warranties under the contract; or
- The acts, errors, representations, misrepresentations, willful misconduct or negligence of the successful proposer, its employees in performance of its obligations under the contract; or
- Any deficiency in the services of the successful proposer or
- Violation of any applicable laws by the successful proposer, its agents, employees, representatives etc.

In the event of successful proposer not fulfilling its obligations under this clause within the period specified in the notice issued by the Bank, Bank has the right to recover the amounts due to it under this provision from any amount payable to the vendor by the Bank or by invoking the Performance Guarantee.

#### 15. **Governing Laws**

The subsequent contract shall be governed and construed and enforced in accordance with the laws of India applicable to the contracts made and to be performed therein, and both Parties shall agree that in respect of any dispute arising upon, over or in respect of any of the terms of the contract, only the courts in Indore shall have exclusive jurisdiction to try and adjudicate such disputes to the exclusion of all other courts.

#### 16. **Independent External Monitors (IEM)**

Madhya Pradesh Gramin Bank has empaneled Independent External Monitors (IEMs) for implementation of Integrity Pact (IP) in respect of procurements as per directives received from the Central Vigilance Commission (CVC). The details are as under –

| 1                                                                                                                                                                                                    | 2                                                                                                                                                                                                                            |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Shri Rajesh Pratap Singh (IPS, Retd.)<br>C/o Satyendra Jain, C.A. Defence Colony, Block-1, Second Floor, Street-1, South Delhi, New Delhi<br><br>Mobile: +91-98681 22209<br>Email: rps0085@gmail.com | Shri Sunil Kumar Chourasia (IOFS, Retd.)<br>Flat D-4/11, Ideal Hills Apartment,<br>Narmada Road, Poly Pather, Jabalpur<br>(M.P.) – 482008<br>Mobile: +91-80049 38936<br>+91-94251 55702<br>Email: sunilchourasia@hotmail.com |

17. Details of some of the specification requirements are mentioned in **Appx-F**.

18. This notice seeking Request For Proposal shall form part of the contract documents.

19. This tender document is in both Hindi and English languages. In case of any difference, ambiguity or contradiction between the Hindi and English versions of this tender document, the English version will be considered final and binding.

**General Manager**



**(On letter head of Proposer)**

Ref No.

Date :

To  
General Manager  
Madhya Pradesh Gramin Bank  
Head Office, Indore

Dear Sir,

With reference to RFP notice published by Bank for empanelment and rate contract of Security Equipment, having examined and understood the instructions, terms and conditions forming part of the RFP, we hereby enclose our offer for the supply of the security equipment as detailed in your above referred RFP notice.

We are aware that the empanelment does not guarantee of any work order. In the event of getting a contract, we agree to honor the obligation with due diligence and efficiency as required by the Bank.

We confirm that we have not been disqualified / blacklisted by any Govt. Dept./RBI/IBA for supply and maintenance of any security equipment\*\*

We also agree that in case of receipt of an unsatisfactory performance report from any of our clients, our Proposal will be rejected / disqualified.

We further confirm that the offer is in conformity with the terms and conditions as mentioned in the RFP form. Our candidature will be liable to be cancelled / rejected at any stage, if the bank finds anything that does not conform to the required terms of eligibility.

We give the details of the equipment we are applying for empanelment in Appendix "B" We also confirm that the offer shall remain valid for 90 days from the last date for submission of the offer.

We understand that the Bank is not bound to accept the offer either in part or in full and that the Bank has the right to reject the offer in full or in part without assigning any reason whatsoever.

We certify that our company..... (Name of Proposer) is not owned or controlled by any Director or serving Officer/Employees of Madhya Pradesh Gramin Bank or their relatives having the same meaning as assigned under section 6 of the Companies Act, 1956.

We agree to provide required performance guarantee in case of being qualified technically.

I/We agree to all the terms and conditions of the RFP notice which we understand will form part of the contract with the bank if awarded.

Yours faithfully,

Authorized Signatories  
(Name & Designation, Seal of the firm)  
(\*\*To be submitted as applicable)



## **DETAILS OF THE CATEGORY OF EQUIPMENT APPLIED FOR ## CATEGORY "A"**

### **STRONG ROOM DOORS (SRDs)**

IS 11188 (Part-

1):2021

1. Strong room door of Class 'AAA' (TRTL 180) with Grill Gate, AV,V Cage & Exhaust Fan
  2. Strong room door of Class 'AA' (TRTL 120) with Grill Gate, AV,V Cage & Exhaust Fan
  3. Strong room door of Class 'A' (TRTL 60) with Grill Gate, AV,V Cage & Exhaust Fan
- (Air ventilators should conform to the specifications of respective classes laid down in IS 14387:2005; All SRDs to be fitted with **Type A12 or above Lock** (IS 17566) manufactured by the OEM)

### **CATEGORY "B"**

#### **CASH SAFE**

IS 550 (Part 1): 2022

1. Cash Safe Class AA 61" (1340mm)
  2. Cash Safe Class AA 49" (1030mm)
  3. Cash Safe Class A 61" (1340mm)
  4. Cash Safe Class A 49" (1030mm)
- (All Cash Safes to be fitted with Type A4/A6/A8 Lock (IS 17566) manufactured by the OEM)

#### **JEWEL SAFE**

IS 550 (Part 1): 2022

1. Jewel Safe Class A 61" (1340 mm)
2. Jewel Safe Class A 49" (1030 mm)
3. Jewel Safe Class AA 61" (1340 mm)
4. Jewel Safe Class AA 49" (1030 mm)

Jewel Safes of 61" and 49" will be Safes with IS 550 (Part -1):2022 certification and shall be provided with at least 16 and 12 drawers respectively with Levered locks and non-retractable Keys.

(All Cash Safes to be fitted with **Type A4/A6/A8 Lock**  
OEM

(IS 17566) manufactured by the

### **CATEGORY "C"**

#### **SAFE CUM SAFE DEPOSIT LOCKERS (SSDLs)**

(Safe of SSDL as per IS 550 (Part 1):2022)

1. SSDL 61" with customized 29 lockers - The safe of SSDL should be Class "A"
  2. SSDL 61" with customized 29 lockers - The safe of SSDL should be Class "AA"
- (All Safes to be as per IS-550 and to be fitted with Type A4/A6/A8 lockers inside the safe to be fitted with two **Type B4 / C5 Locks** (IS 17566) manufactured by OEM)

### **CATEGORY "D"**

#### **SAFE DEPOSIT LOCKER (SDL) Cabinets**

(IS-5244:2020\*)

- |                                |   |                                                                                                                     |
|--------------------------------|---|---------------------------------------------------------------------------------------------------------------------|
| 1. Safe Deposit Locker Type 1  | - | 90 Lockers                                                                                                          |
| 2. Safe Deposit Locker Type 1A | - | 75 Lockers                                                                                                          |
| 3. Safe Deposit Locker Type 2A | - | 51 Lockers                                                                                                          |
| 4. Safe Deposit Locker Type 3  | - | 32 Lockers                                                                                                          |
| 5. Safe Deposit Locker Type 4  | - | The proposer can mention the details of various other types of locker units manufactured by them under BIS Licenses |
- (All SDLs to have two **B4/C5 Type of locks** manufactured by OEM)

### **CATEGORY "E"**

#### **FIRE RESISTANT FILING CABINET**

(IS

14561:2014<sup>5</sup>)

1. 2 Drawer - 2 Hour Fire resistance
2. 4 Drawer - 2 Hour Fire resistance

FIRE RESISTING RECORD CABINETS (FR120)

(IS 14203:2023)

### **CATEGORY "F"**

#### **MODULAR PANEL FOR SECURITY OF PREMISES**

(IS 17541:2021)

Authorized Signatories (Name &amp; Designation, Seal of the firm)

## Categories for which application is being made to be mentioned here. Strike off the categories not applying

\*Including Amendment 1 of 2022

§ Including Amendment 1, 2 and 3 of 2015, 2017 and 2018)



## PROFILE OF THE PROPOSER

| Sr         | Description                                                                                                                                                                                                                                                | Details of the Proposer                                |                                                                                         |          |                                                                                                                                                                                                                                                                                                                                                 |
|------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------|-----------------------------------------------------------------------------------------|----------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1          | Name of the Company                                                                                                                                                                                                                                        |                                                        |                                                                                         |          |                                                                                                                                                                                                                                                                                                                                                 |
| 2          | Registered Address                                                                                                                                                                                                                                         |                                                        |                                                                                         |          |                                                                                                                                                                                                                                                                                                                                                 |
| 3          | Landline No.                                                                                                                                                                                                                                               |                                                        |                                                                                         |          |                                                                                                                                                                                                                                                                                                                                                 |
| 4          | Email ID                                                                                                                                                                                                                                                   |                                                        |                                                                                         |          |                                                                                                                                                                                                                                                                                                                                                 |
| 5          | Contact Person & Mo. No.                                                                                                                                                                                                                                   |                                                        |                                                                                         |          |                                                                                                                                                                                                                                                                                                                                                 |
| 6          | Name of the Directors                                                                                                                                                                                                                                      |                                                        |                                                                                         |          |                                                                                                                                                                                                                                                                                                                                                 |
| 7          | Year of establishment                                                                                                                                                                                                                                      |                                                        |                                                                                         |          |                                                                                                                                                                                                                                                                                                                                                 |
| 8          | GST Registration Details                                                                                                                                                                                                                                   |                                                        |                                                                                         |          |                                                                                                                                                                                                                                                                                                                                                 |
| 9          | PAN Details                                                                                                                                                                                                                                                |                                                        |                                                                                         |          |                                                                                                                                                                                                                                                                                                                                                 |
| 10         | EPF Registration                                                                                                                                                                                                                                           |                                                        |                                                                                         |          |                                                                                                                                                                                                                                                                                                                                                 |
| 11         | ESIC Registration                                                                                                                                                                                                                                          |                                                        |                                                                                         |          |                                                                                                                                                                                                                                                                                                                                                 |
| 12         | Details of Tender Fee                                                                                                                                                                                                                                      |                                                        |                                                                                         |          |                                                                                                                                                                                                                                                                                                                                                 |
| 13         | Details of EMD                                                                                                                                                                                                                                             |                                                        |                                                                                         |          |                                                                                                                                                                                                                                                                                                                                                 |
| 14         | Turn over (In Rs. Crores) from Security equipment business                                                                                                                                                                                                 | 2023-2024<br>2024-2025<br>2025-2026                    | Enclose CA certificate on Turnover from <b><u>Security Equipment business only.</u></b> |          |                                                                                                                                                                                                                                                                                                                                                 |
| 15         | Details of empanelment with Public Sector Banks (At least three or more Public sector Banks)                                                                                                                                                               |                                                        | Enclose letters of empanelment valid as on 01-01-2026                                   |          |                                                                                                                                                                                                                                                                                                                                                 |
| 16         | Categories and products applied for (Enclose all relevant and applicable BIS Licenses of the equipment, applied for Cat A to F) (Enclose all relevant and applicable BIS Licenses of the Type of Locks as applicable to equipment under categories A to D) | Category A                                             | Strong Room door of Classes "AA" & "A"                                                  | Yes / No |                                                                                                                                                                                                                                                                                                                                                 |
| Category B |                                                                                                                                                                                                                                                            | Safe of Classes "AA" & "A"                             | Yes / No                                                                                |          |                                                                                                                                                                                                                                                                                                                                                 |
| Category C |                                                                                                                                                                                                                                                            | SSDL of Class "AA" & "A"                               | Yes / No                                                                                |          |                                                                                                                                                                                                                                                                                                                                                 |
| Category D |                                                                                                                                                                                                                                                            | Safe Deposit Lockers                                   | Yes / No                                                                                |          |                                                                                                                                                                                                                                                                                                                                                 |
| Category E |                                                                                                                                                                                                                                                            | FRFC & FRRC                                            | Yes / No                                                                                |          |                                                                                                                                                                                                                                                                                                                                                 |
| Category F |                                                                                                                                                                                                                                                            | Modular Panels                                         | Yes / No                                                                                |          |                                                                                                                                                                                                                                                                                                                                                 |
| 17         | Nos. of Security Equipment manufactured during last THREE financial years (Mention numbers manufactured against each item for the years 2023-24, 2024-25, 2025-26)                                                                                         | Category A                                             | Strong Room Doors of Classes "AA" & "A"                                                 | Nos      | CA Certificate stating the number of equipment produced during <b><u>relevant three Financial Years</u></b> to be enclosed. CA Certified Production Data as submitted to BIS in Proforma-I in respect of each license during last three operating years, giving the details of equipment manufactured, marked and exported should be submitted. |
| Category B |                                                                                                                                                                                                                                                            | Safes of Classes "AA" & "A" (including Safes for SSDL) |                                                                                         |          |                                                                                                                                                                                                                                                                                                                                                 |
| Category C |                                                                                                                                                                                                                                                            |                                                        |                                                                                         |          |                                                                                                                                                                                                                                                                                                                                                 |
| Category D |                                                                                                                                                                                                                                                            | SDL                                                    |                                                                                         |          |                                                                                                                                                                                                                                                                                                                                                 |
| Category E |                                                                                                                                                                                                                                                            | FRFCs & FRRCs                                          |                                                                                         |          |                                                                                                                                                                                                                                                                                                                                                 |
| 18         | No. of installations of Modular Panel based Strong Room/Custom safes in Banks/NBFC/other Financial institutions/Government Organizations/Private organizations in India                                                                                    | Category F                                             | Modular Panel for Security of Premises                                                  |          |                                                                                                                                                                                                                                                                                                                                                 |



|    |                                                                                                          |                                                                     |                            |
|----|----------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------|----------------------------|
| 19 | Whether the proposer has BIS license for manufacturing of locks as per IS:17566 of 2022                  | A4/A6/A8<br>A12/A13/A14<br>B4 / C5<br>(Enclose copy of the licence) | Yes/No<br>Yes/No<br>Yes/No |
| 20 | Consent letter for Random Testing by the Bank enclosed                                                   | Yes / No<br>(Enclose the letter of consent)                         |                            |
| 21 | Whether black listed by any Government Organization/RBI/IBA during last Five years? If yes, give details |                                                                     |                            |

Authorized Signatories  
(Name & Designation, Seal of the firm)



**COMPLIANCE CHECK LIST**  
**COMMON ELIGIBILITY CRITERIA FOR ALL PROPOSERS**

| Sr | Parameters                                                            | Requirements                                                                                                                                           | Documents to be annexed                                                                                                                            | Compliance Yes/No |
|----|-----------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|
| 1  | Average annual turnover for last THREE for last THREE financial years | Rs. 55.00 Crores during last 3 financial year i.e. 2023-24, 2024-25 & 2025-26 from Security Equipment business only                                    | Enclose CA Certificate on Turnover from "Security Equipment Business" only for the last 3 FYs.                                                     | Yes / No          |
| 2  | Company Registration                                                  | Should be registered on or before 01-07-2016                                                                                                           | Certificate of incorporation                                                                                                                       | Yes / No          |
| 3  | GST                                                                   | Should be registered for GST                                                                                                                           | GST Registration Certificate                                                                                                                       | Yes / No          |
| 4  | EPF                                                                   | Should be registered with EPFO                                                                                                                         | Registration Certificate                                                                                                                           | Yes / No          |
| 5  | ESIC                                                                  | Should have ESIC Registration                                                                                                                          | Registration Certificate                                                                                                                           | Yes / No          |
| 6  | QM & EM                                                               | Relevant ISO Certificates to be enclosed for Quality (IS/ISO 9001/9002/9003) and Environment/Health & Safety Management (OHSAS18001/ISO14001/ISO45001) |                                                                                                                                                    |                   |
| 7  | OEM                                                                   | Should be an OEM of security equipment applying for under Category A/B/C/D/E/F (As the case be)                                                        | Valid BIS licenses for each equipment as on 01-07-2026 to be annexed                                                                               | Yes / No          |
| 8  | Lock Manufacturing (For Cat A,B,C & D)                                | Should have BIS Licensed in-house manufacturing facility of locks for security equipment as per IS:17566                                               | Attach Copy of BIS Licenses A4/A66/A8 A12/A13/A14 B4/C5                                                                                            | Yes / No          |
| 9  | Network of offices/dealers/franchisee                                 | Should have at least one dealer / franchisee in each State of India.                                                                                   | Attach list of offices / dealers /franchisee with address and contact details                                                                      |                   |
| 10 | Empanelment                                                           | Should be on the empaneled list of at least three Public Sector Banks as on 01-07-2026                                                                 | Attach letters of empanelment                                                                                                                      |                   |
| 11 | References                                                            | Reference of clients empaneled with for verification                                                                                                   | Name, Contact Number and office e-mail ID of referees from at least Three Public Sector Banks with which the proposer is empaneled should be given |                   |

Authorized Signatories  
(Name & Designation, seal of the firm)



## **SPECIFIC ELIGIBILITY CRITERIA FOR PROPOSERS FOR CATEGORY "A"**

### **EQUIPMENT**

#### **i.e. Strong Room Doors (SRDs) of Classes "BB" & "B"**

| <b>Sr</b> | <b>Parameter s</b>         | <b>Requirements</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Documents to be annexed</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Compliance Yes/No</b> |
|-----------|----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|
| 1         | License                    | BIS License for manufacturing all classes of Strong Room Doors i.e. "AAA", "AA" & "A"                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Copy of valid BIS Licenses of all the three classes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                          |
| 2         | License                    | BIS License for manufacturing of locks to Type A12/A13/A14 for Strong Room Doors of Classes "AAA", "AA" & "A"                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Copy of valid BIS Licenses of relevant Lock type                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |
| 3         | Manufacturing Capacity     | The company should have manufactured not less than 100 Strong Room Doors of the classes being applied for in the past THREE Financial Years, i.e. in the years 2023-24, 2024-25 & 2025-26                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | A Certificate by a registered tax auditor under relevant sections of Income Tax Act / Rules giving quantitative details of manufactured Class "AAA", Class "AA" & Class "A" Strong Room Doors during last three Financial Years should be attached as proof. The Certificate by the auditor must bear the UDIN.<br>Copies of CA Certified Production Data as submitted to BIS in Proforma-I in respect of each license during last three operating year, giving the details of the equipment manufactured, marked and exported should be submitted. |                          |
| 4         | Random Test of SRD by Bank | Consent to bank to get a randomly selected Door tested out of 25 doors supplied through any of the BIS accredited Test Houses. Total cost of testing including transportation and also cost of installation of replacement door will be borne by the proposer. In the event of successful cutting of a Strong Room Door in a burglary, clause of one out of 25 will not be relevant. Bank may get immediate random testing done at cost to the proposer. In case of a failure of this random test, Bank may consider testing of another door at cost to the proposer. In case the second test also fails the contract will be terminated, all due payments forfeited and performance guarantee invoked. | Consent letter to be given by the proposer on its letter head.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                          |

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**SPECIFIC ELIGIBILITY CRITERIA FOR PROPOSERS FOR CATEGORY "B"****EQUIPMENT****i.e. Cash Safe, Gold Safe of Classes "AA" & "A"**

| Sr | Parameters                 | Requirements                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Documents to be annexed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Compliance Yes/No |
|----|----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|
| 1  | License                    | BIS License for manufacturing of Safe of all laid down sizes of classes "AA" & "A"                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Copy of valid BIS Licenses of all the three classes                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                   |
| 2  | License                    | BIS License for manufacturing of locks to Type A4/A6/A8 for Safe of classes "AA" & "A"                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Copy of valid BIS Licenses of relevant Lock type                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                   |
| 3  | Manufacturing Capacity     | The company should have manufactured not less than 600 <b><u>Classes "AA" &amp; "A" Safes</u></b> taken together in the past THREE Financial Years, i.e. in the years 2023-24, 2024-25 & 2025-26                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | A Certificate by a registered tax auditor under relevant sections of Income Tax Act / Rules giving quantitative details of manufactured Class "AA" & "A" safes during last three Financial Years should be attached as proof. The Certificate by the auditor must bear the UDIN.<br>Copies of CA Certified Production Data as submitted to BIS in Proforma-I in respect of each license during last three operating year, giving the details of the equipment manufactured, marked and exported should be submitted. |                   |
| 4  | Random Test of SRD by Bank | Consent to bank to get a randomly selected safe tested out of 50 safes supplied through any of the BIS accredited Test Houses. Total cost of testing including transportation and also cost of installation of replacement safe will be borne by the proposer. In the event of successful cutting of Safe in a burglary, clause of one out of 50 will not be relevant. Bank may get immediate random testing done at cost to the proposer. In case of a failure of this random test, Bank may consider testing of another Safe at cost to the proposer. In case the second test also fails the contract will be terminated, all due payments forfeited and performance guarantee invoked. | Consent letter to be given by the proposer on its letter head.                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                   |

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## **SPECIFIC ELIGIBILITY CRITERIA FOR PROPOSERS FOR CATEGORY "C"**

### **EQUIPMENT**

**i.e. Safe Cum Safe Deposit Lockers (Safe Should be of Classes "AA" & "A")**

| <b>Sr</b> | <b>Parameters</b>          | <b>Requirements</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <b>Documents to be annexed</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Compliance Yes/No</b> |
|-----------|----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|
| 1         | License                    | BIS License for manufacturing of Safe of all laid down sizes of classes "AA" & "A"                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Copy of valid BIS Licenses of all the three classes                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |
| 2         | License                    | BIS License for manufacturing of locks to Type A4/A6/A8 for Safe of classes "AA" & "A"                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Copy of valid BIS Licenses of relevant Lock type                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |
| 3         | License                    | BIS License for manufacturing of locks to Type B4/C5 for Safe Deposit Lockers                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Copy of valid BIS Licenses of relevant Lock type                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |
| 4         | Manufacturing Capacity     | The company should have manufactured not less than 600 <b><u>Classes "AA" &amp; "A" Safes</u></b> in the past THREE Financial Years, i.e. in the years 2023-24, 2024-25 & 2025-26                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | A Certificate by a registered tax auditor under relevant sections of Income Tax Act / Rules giving quantitative details of manufactured Class "AA" & "A" safes during last three Financial Years should be attached as proof. The Certificate by the auditor must bear the UDIN. Copies of CA Certified Production Data as submitted to BIS in Proforma-I in respect of each license during last three operating year, giving the details of the equipment manufactured, marked and exported should be submitted. |                          |
| 4         | Random Test of SRD by Bank | Consent to bank to get a randomly selected safe tested out of 50 safes supplied through any of the BIS accredited Test Houses. Total cost of testing including transportation and also cost of installation of replacement safe will be borne by the proposer. In the event of successful cutting of Safe in a burglary, clause of one out of 50 will not be relevant. Bank may get immediate random testing done at cost to the proposer. In case of a failure of this random test, Bank may consider testing of another Safe at cost to the proposer. In case the second test also fails the contract will be terminated, all due payments forfeited and performance guarantee invoked. | Consent letter to be given by the proposer on its letter head.                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |



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**SPECIFIC ELIGIBILITY CRITERIA FOR PROPOSERS FOR CATEGORY "D"**  
**EQUIPMENT**  
**i.e. Safe Deposit Lockers (SDLCs)**

| Sr | Parameters             | Requirements                                                                                                                                 | Documents to be annexed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Compliance Yes/No |
|----|------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|
| 1  | License                | BIS License for manufacturing Safe Deposit Lockers                                                                                           | Copy of valid BIS License                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                   |
| 2  | License                | BIS License for manufacturing of locks to Type B4/C5 for Safe Deposit Lockers                                                                | Copy of valid BIS Licenses of relevant Lock type                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                   |
| 3  | Manufacturing Capacity | The company should have manufactured not less than 450 SDLCs in the past THREE Financial Years, i.e. in the years 2023-24, 2024-25 & 2025-26 | A Certificate by a registered tax auditor under relevant sections of Income Tax Act / Rules giving quantitative details of manufactured Class SDLCs during last three Financial Years should be attached as proof. The Certificate by the auditor must bear the UDIN.<br>Copies of CA Certified Production Data as submitted to BIS in Proforma-I in respect of each license during last three operating year, giving the details of the equipment manufactured, marked and exported should be submitted. |                   |

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## **SPECIFIC ELIGIBILITY CRITERIA FOR PROPOSERS FOR CATEGORY "E"**

### **EQUIPMENT**

#### **i.e. Fire Ressistant Filing Cabinets (FRFCs) & Record Cabinets (FRRCs)**

| <b>Sr</b> | <b>Parameters</b>      | <b>Requirements</b>                                                                                                                                           | <b>Documents to be annexed</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Compliance Yes/No</b> |
|-----------|------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|
| 1         | License                | BIS License for manufacturing FRFCs of 2 hours fire rating<br>BIS License for manufacturing FRRCs of Two hours fire rating                                    | Copy of valid BIS License                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          |
| 2         | Manufacturing Capacity | The company should have manufactured not less than 1200 FRFCs and 75 FRRCs in the past THREE Financial Years, i.e. during the year 2023-24, 2024-25 & 2025-26 | A Certificate by a registered tax auditor under relevant sections of Income Tax Act / Rules giving quantitative details of manufactured FRFCs and FRRCs during last three Financial Years should be attached as proof. The Certificate by the auditor must bear the UDIN.<br>Copies of CA Certified Production Data as submitted to BIS in Proforma-I in respect of each license during last three operating year, giving the details of the equipment manufactured, marked and exported should be submitted. |                          |

Authorized Signatories  
(Name & Designation, Seal of the firm)



**SPECIFIC ELIGIBILITY CRITERIA FOR PROPOSERS FOR CATEGORY "F"**  
**EQUIPMENT**  
**i.e. MODULAR PANEL FOR PREMISES SECURITY**

| Sr | Parameters   | Requirements                                                                                                                                                                                                                                                                | Documents to be annexed                                                                                                                                                                              | Compliance Yes/No |
|----|--------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|
| 1  | License      | BIS License for manufacturing <b><u>MODULAR PANEL FOR PREMISES SECURITY</u></b> of all laid down sizes of classes "AA", "A" & "B"                                                                                                                                           | Copy of valid BIS Licenses of all the three classes                                                                                                                                                  |                   |
| 2  | Installation | The company should have installed at least one Class Strong Room/ custom safe using Modular panel of any of the classes mentioned above and corresponding Class Door in a Scheduled Commercial Bank/ NBFC/ Private financial/ Commercial organization during last two year. | Verifiable installation certificate from the client specifying the size and class of the installation. The certificate should contain complete contact details of the certificate issuing authority. |                   |

Authorized Signatories  
(Name & Designation, Seal of the firm)



**COPIES OF DOCUMENTS TO BE ATTACHED AND THEIR MARKING**

| <b>S.N.</b> | <b>Documents</b>                                                                                                                                 | <b>Marking</b> |
|-------------|--------------------------------------------------------------------------------------------------------------------------------------------------|----------------|
| 1           | Certificate of Incorporation                                                                                                                     |                |
| 2           | GST Registration Certificate                                                                                                                     |                |
| 3           | PAN Card                                                                                                                                         |                |
| 4           | Certificate of Registration with EPFO                                                                                                            |                |
| 5           | Certificate of Registration with ESIC                                                                                                            |                |
| 6           | PO/DD of Tender Free (in original)                                                                                                               |                |
| 7           | PO/DD for Earnest Money Deposit (in original)                                                                                                    |                |
| 8           | Proof of experience - copies of PO / earliest licenses to prove the experience                                                                   |                |
| 9           | CA Certificate on Turnover during last three financial years i.e. 2023-24, 2024-25 & 2025-26                                                     |                |
| 10          | Letters of empanelment with Three Public Sector Banks valid as on 01-07-2026                                                                     |                |
| 11          | Valid BIS Licenses of the equipment of various categories / classes applied for                                                                  |                |
| 12          | CA Certificate on production of various security equipment during last three Financial years i.e. FY 2023-24, 2024-25 & 2025-26                  |                |
| 13          | Auditor's Certificates on manufacturing of various equipment in last THREE FYs i.e. 2023-24, 2024-25 & 2025-26                                   |                |
| 14          | Copies of CA certified Production Data in respect of various security equipment applying for, submitted to BIS during last three operation years |                |
| 15          | List of referee clients with details viz Name, address, contact numbers & e-mail ID                                                              |                |
| 16          | Details of Office / Branch / Franchisee Network with address & Contact Details                                                                   |                |
| 17          | Copy of BIS License as per IS : 17566                                                                                                            |                |
| 18          | Letter of consent for random testing of Strong Room Door by the Bank                                                                             |                |
| 19          | Letter of consent for random testing of SRD/Safes/SDLs by the Bank                                                                               |                |



**PRE-CONTRACT INTEGRITY PACT**  
**(Need to be submitted on legal stamp paper of Rs. 500)**  
**(TO BE STAMPED AS AN AGREEMENT)**

**General**

This pre-bid pre-contract Agreement (hereinafter called the Integrity Pact) is made at \_\_\_\_\_ on \_\_\_\_\_ day \_\_\_\_\_ month, 20\_\_\_\_, between,

**Madhya Pradesh Gramin Bank**, a body corporate constituted under the provisions of Regional Rural Banks (RRB) Act, 1976 and having its Head Office at 204, 2nd Floor, C – 21 Business Park, Opposite Hotel Radisson Blu, MR-10, Indore (M.P.) - 452010, hereinafter referred to as “**MPGB**” or “**Buyer**”; which expression shall, unless it be repugnant to the meaning or context thereof, be deemed to mean and include its successors and assigns) of the First Part;

and

\_\_\_\_\_ a \_\_\_\_\_ registered under \_\_\_\_\_ having its

registered office at \_\_\_\_\_ (hereinafter referred to as “The Vendor/Bidder” which expression shall, unless it be repugnant to the meaning or context thereof, be deemed to mean and include all its partners, liquidators, successors and permitted assigns ) of the Second Part

**Preamble**

MPGB is a one of the Regional Rural Banks (RRBs) having its presence throughout India and certain overseas territories. MPGB is committed to fair and transparent procedure in appointing of its outsourced service providers.

**WHEREAS**

- i. MPGB intends to procure/avail \_\_\_\_\_ from eligible Vendor/Bidder, under laid down organizational procedures and the Bidder is willing to offer the said services in terms of RFP.
- ii. The MPGB values full compliance with all relevant laws of the land, rules, regulations, economic use of resources and of fairness / transparency in its relations with its Vendor(s) and / or Bidder(s). In order to achieve these goals, the MPGB may also engage Independent External Monitors (IEMs) who will monitor the tender process and the execution of the contract for compliance with the principles mentioned above.

**NOW, THEREFORE,**

To avoid all forms of corruption by following a system that is fair, transparent and free from any influence / prejudice dealings prior to, during and subsequent to the currency of the contract entered into with a view to:

- i. Enabling the MPGB to obtain the desired said product/services at a competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement, and
- ii. Enabling the Bidder to abstain from bribing or indulging in any corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the MPGB will commit to prevent corruption, in any form, by its officials by following transparent procedures.



**The parties hereby agree to enter into this Integrity Pact and agree as follows.**

**Section 1 - Commitments of MPGB**

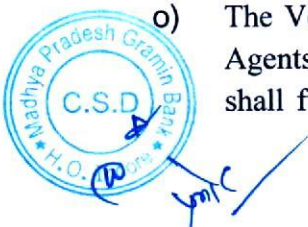
- 1.1 The MPGB undertakes that no official of the MPGB, connected directly or indirectly with the contract, will demand, take a promise for or accept, directly or through intermediaries, any bribe, consideration, gift, reward, favour or any material or immaterial benefit or any other advantage from the Bidder, either for themselves or for any person, organization or third party related to the contract in exchange for an advantage in the bidding process, bid evaluation, contracting or implementation process related to the contract.
- 1.2 The MPGB will, during the pre-contract stage, treat all Bidder alike, and will provide to all Bidders the same information and will not provide any such information to any particular Bidder which could afford an advantage to that particular Bidder in comparison to other Bidders.
- 1.3 All the officials of the MPGB will report to the appropriate Government office any attempted or completed breaches of the above commitments as well as any substantial suspicion of such a breach.
- 1.4 In case any such preceding misconduct on the part of such officials(s) is reported by the Bidder to the MPGB with full and verifiable facts and the same is prima facie found to be correct by the MPGB, necessary disciplinary proceedings, or any other action as deemed fit, including criminal proceedings may be initiated by the MPGB and such a person shall be debarred from further dealings related to the contract process. In such a case while an enquiry is being conducted by the MPGB the proceedings under the contract would not be stalled.
- 1.5 The MPGB will make endeavor to exclude from the selection process all known prejudiced persons.
- 1.6 The MPGB will disqualify, from the tender process, the bidders who do not sign this Pact or violate its provisions.
- 1.7 If the MPGB obtains information on the conduct of any of its employees which is a criminal offence under the Bharatiya Nyaya Sanhita/ Prevention of Corruption Act, or if the substantive suspicion in this regard, the MPGB will inform the Chief Vigilance Officer and in addition can initiate disciplinary actions.

**Section 2 - Commitments of the Vendor(s)/ Bidder(s)**

- 2.1 The Bidder commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of its bid or during any pre-contract or post-contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following:
  - a) The Bidder will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the MPGB, connected directly or indirectly with the bidding process, or to any person, organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.
  - b) The Bidder further undertakes that it has not given, offered or promised to give, directly or indirectly any bribe, gift, consideration, reward favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the MPGB or otherwise in procuring the Contract or forbearing to do or having done any act in relation to the obtaining or execution of the contract or any other contract with the Government for showing or forbearing to show favour or disfavor to any person in relation to the contract or any other contract with the Government.



- c) Bidders shall disclose the name and address of agents and representatives and Indian Bidders shall disclose their foreign principals or associates.
- d) Bidders shall disclose the payments to be made by them to agents/brokers or any other intermediary, in connection with this bid/contract.
- e) The Bidder further confirms and declares to the MPGB that the Bidder is the original manufacturer / integrator / authorized government sponsored export entity of the stores / supplier and has not engaged any individual or firm or company whether Indian or foreign to intercede, facilitate or in any way to recommend to the MPGB or any of its functionaries, whether officially or unofficially to the award of the contract to the Bidder nor has any amount been paid promised or intended to be paid to any such individual, firm or company in respect of any such intercession, facilitation or recommendation.
- f) The Bidder, either while presenting the bid or during pre-contract negotiations or before signing the contract, shall disclose any payments he has made, is committed to or intends to make to officials of the MPGB or their family members agents, brokers or any other intermediaries in connection with the contract and the details of services agreed upon for such payments.
- g) The Bidder will not collude with other parties interested in the contract to impair the transparency, fairness and progress of the bidding process, bid evaluation, contracting and implementation of the contract.
- h) The Bidder will not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.
- i) The Bidder shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information provided by the MPGB as part of the business relationship, regarding plans, technical proposals and business details including information contained in any electronic data carrier. The Bidder also undertakes to exercise due and adequate care lest any such information is divulged.
- j) The Bidder commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.
- k) The Bidder shall not instigate or cause to instigate any third person to commit any of the actions mentioned above.
- l) The Vendor(s)/Bidder(s) will not commit any offence under the Bharatiya Nyaya Sanhita/ Prevention of Corruption Act. If the Bidder or any employee of the Bidder or any person acting on behalf of the Bidder, either directly or indirectly, is a relative of any of the officers of the MPGB or alternatively, if any relative of an officer of the MPGB has financial interest / stake in the Bidders firm, the same shall be disclosed by the Bidder at the time of filling of tender. The term relative for this purpose would be as defined in Section 2 (77) of the Companies Act, 2013.
- m) The Bidder shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of the MPGB.
- n) The Vendor(s)/ Bidder(s) has not/will not entered/enter with other Vendor(s)/Bidder(s) into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelization in the bidding process
- o) The Vendor(s) / Bidder(s) of foreign origin shall disclose the name and address of the Agents/ representatives in India, if any. Similarly, the Bidder(s) of Indian Nationality shall furnish the name and address of the foreign principals, if any. Further details as



mentioned in the "Guidelines on Indian Agents of Foreign Suppliers" shall be disclosed by the Vendor(s)/Bidder(s).

- p) The Vendor(s)/ Bidder(s) who have signed the Integrity Pact shall not approach the Courts while representing the matter to IEMs and shall wait for their decision in the matter.
- q) Vendor/ Bidder shall not outsource or sub contract the contract. However, if sub-contracting has been permitted by the Bank in writing, the Principal Vendor/Bidder shall take the responsibility of the adoption of Integrity Pact by the Sub-Bidder/ Sub -Vendor.

### **Section 3 - Disqualification from tender process and exclusion from future contracts**

- 3.1 If the Vendor(s)/Bidder(s), before or after the awarding of contract, commits any breach or violation of any of the provisions of this Agreement including Section 2 or commits any form of transgression of any law, regulation, rule etc. which may put the reliability or credibility of the Vendor/Bidder into question, the MPGB shall be within its right to terminate the contract, if awarded to Vendor and /or disqualify the Vendor(s)/Bidder(s) from the tender process and/or immediately call off the pre contract negotiations and/ or take action as per the procedure mentioned in "Guidelines on Banning of business dealings" and/or take action as per law/ prevailing guidelines in force, without prejudice to any other right available to MPGB under law or in equity.
- 3.2 In addition to the above, MPGB, at its discretion, may debar the Vendor(s)/Bidder(s), from participating in future bidding processes of MPGB and/or any of its Subsidiaries for a specified period, and may intimate to the CVC, IBA, RBI, as MPGB deem fit the details of such events for appropriate action by such authorities.

### **Section 4 - Compensation for Damages**

- 4.1 If the MPGB has disqualified the Vendor(s)/ Bidder(s) from the tender process prior to the award according to Section 3, the MPGB shall be within its right to demand and recover the damages along with interest, from the Vendor/ Bidder and also forfeit the EMD/ Bid Security.
- 4.2 If the MPGB has terminated the contract according to Section 3, or if the MPGB is entitled to terminate the contract according to Section 3, the MPGB shall be entitled to demand and recover from the Vendor(s)/ Bidder(s) the loss, damages etc along with interest and MPGB shall also be within its right to claim liquidated damages and also to invoke Performance Bank Guarantee etc. without prejudice to any other right available to MPGB under law or in equity.

### **Section 5 - Previous transgression**

- 5.1 The Vendor(s)/ Bidder(s) declare/s that no previous transgressions occurred in the last three years with any other Company in any country conforming to the anti-corruption approach or with any Public Sector Enterprise / Public Sector Banks in India or any Government Department in India or RBI that could justify his exclusion from the tender process.
- 5.2 If the Vendor(s)/ Bidder(s) make/s incorrect statement on this subject, it/he/she can be disqualified from the tender process or the contract, if already awarded can be terminated for such reason. MPGB can also take appropriate action against the Vendor/Bidder as per applicable guidelines and rules.



## Section 6- Earnest Money (Security Deposit)

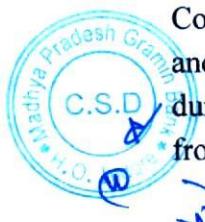
- 1.1 While submitting commercial bid, the Bidder shall deposit an amount \_\_\_\_\_ as specified in the RFP as Earnest Money/Security Deposit, with the MPGB through any of the following instruments.
- (i) Bank Draft or a Pay Order in favour of \_\_\_\_\_
  - (ii) A confirmed guarantee by an Indian Nationalized Bank or scheduled Commercial Bank, promising payment of the guaranteed sum to the MPGB on demand within three working days without any demur whatsoever and without seeking any reasons whatsoever. The demand for payment by the MPGB shall be treated as conclusive proof of payment.
  - (iii) Any other mode or through any other instrument as specified in the RFP.
- 1.2 The Earnest Money / Security Deposit shall be valid upto the complete conclusion of the contractual obligations to the complete satisfaction of both the Bidder and the MPGB, including warranty period / Defect liability period.
- 1.3 In case of breach of the terms and conditions of this Pact, the Earnest Money Deposit (in pre-contract stage) and / or Security Deposit / Performance Bond (after the contract is signed) shall stand forfeited either fully or partially as decided by the MPGB and the MPGB shall not be required to assign any reason therefor.
- 1.4 No Interest shall be payable by the MPGB to the Bidder on Earnest Money / Security Deposit for the period of its currency.

## Section 7 - Criminal charges against violating Vendor(s)/ Bidder(s) / Sub Bidder(s)

If the MPGB obtains knowledge of conduct of a Vendor/Bidder or Sub-Contractor/ Sub Bidder, or of an employee or a representative or an associate of a Vendor/Bidder, or Sub-Contractor/ Sub Bidder which constitutes corruption, or if the MPGB has substantive suspicion in this regard, the MPGB will inform the same to the Chief Vigilance Officer.

## Section 8 - Independent External Monitor

- 8.1 The MPGB has/ shall appointed/appoint competent and credible Independent External Monitors (hereinafter referred to as Monitors) for this Pact after approval by Central Vigilance Commission. The task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under this agreement.
- 8.2 The Monitor is not subject to instructions by the representatives of the parties and performs his/ her functions neutrally and independently. The Monitor would have access to all Contract documents, whenever required. It will be obligatory for him / her to treat the information and documents of the parties as confidential.
- 8.3 The Vendor(s)/ Bidder(s) accept/s that the Monitor has the right to access without restriction to all Project documentation of the MPGB including that provided by the Vendor(s) / Bidder(s). The Vendor(s)/ Bidder(s) will also grant the Monitor, upon his/ her request and demonstration of a valid interest, unrestricted and unconditional access to their project documentation. The same is applicable to Sub-Bidders/Sub contractors/ Sub Vendors.
- 8.4 The Monitor is under contractual obligation to treat the information and documents of the Bidder(s)/ Sub-Bidder(s) with confidentiality. The Monitor has also signed 'Non-Disclosure of Confidential Information' with MPGB under contractual obligation to treat the information and documents of MPGB, its customers, clients etc. In case of any conflict of interest arising during the selection period or at a later date, the IEMs shall inform MPGB and recuse MPGB from that case.



- 8.5 The MPGB will provide to the Monitor sufficient information about all meetings among the parties related to the Project, provided such meetings could have an impact on the contractual relations between the MPGB and the Vendor(s)/ Bidder(s). The parties offer to the Monitor the option to participate in such meetings.
- 8.6 As soon as the Monitor notices, or believes to notice, a violation of this agreement, he/ she will so inform the authority designated by the MPGB and request the Authority to discontinue or take corrective action, or to take other relevant action. The monitor can in this regard submit non-binding recommendations. Beyond this, the Monitor has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action. In cases where MPGB initiates action based on the recommendations of the Monitor MPGB's action shall be binding on the Vendor/ Bidder and shall not be challenged.
- 8.7 The MPGB will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the parties. The parties will offer to the Monitor the option to participate in such meetings.
- 8.8 The Monitor will submit a written report to the Designated Authority of MPGB within 8 to 10 weeks from the date of reference or intimation to him by the MPGB or Bidder and, should the occasion arise, submit proposals for correcting problematic situations.
- 8.9 The Bidder/Vendor shall not approach the courts while representing the matter to IEMs and will wait for the decision of IEMs in the matter.
- 8.10 If the Monitor has reported to the MPGB, a substantiated suspicion of an offence under relevant the Bharatiya Nyaya Sanhita, 2023 or Prevention of Corruption Act, 1988, and the MPGB has not, within the reasonable time taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the Monitor may also transmit this information directly to the Central Vigilance Commissioner.
- 8.11 The word 'Monitor' would include both singular and plural.

### **Section 9 - Facilitation of Investigation**

In case of any allegation of violation of any provisions of this Pact or payment of commission, the MPGB or its agencies shall be entitled to examine all the documents including the Books of Accounts of the Vendor(s)/ Bidder(s) and the Vendor(s)/ Bidder(s) shall provide necessary information and documents in English and shall extend full co-operation/help for the purpose of such examination.

### **Section 10- Sanctions for Violations**

- 10.1 Any breach of the aforesaid provisions by the Bidder or any one employed by it or acting on its behalf (Whether with or without the knowledge of the Bidder) shall entitle the MPGB to take all or any one of the following actions, whenever required:
- (i) To immediately call off the pre-contract negotiations without assigning any reason or giving any compensation to the Bidder. However, the proceedings with the other Bidder(s) would continue.
  - (ii) The Earnest Money Deposit (in pre-contract stage) and / or Security Deposit / Performance Bond (after the contract is signed) shall stand forfeited either fully or partially as decided by the MPGB and the MPGB shall not be required to assign any reason therefor.
  - (iii) To immediately cancel the contract if already signed, without giving any compensation to the Bidder.
  - (iv) To recover all sums already paid by the MPGB and in case of an Indian Bidder with interest thereon at 2% higher than the prevailing Prime Lending Rate of Madhya Pradesh



Gramin Bank, while in case of a Bidder from a country other than India with interest thereon at 2% higher than the SOFR (Secured overnight financing rate). If any outstanding payment is due to the Bidder from the MPGB in connection with any other contract for any other stores, such outstanding payment could also be utilized to recover the aforesaid sum and interest.

- (v) To encash the advance bank guarantee and performance bond / warranty bond, if furnished by the Bidder, in order to recover the payments already made by the MPGB, along with interest.
- (vi) To cancel all or any other Contracts with the Bidder. The Bidder shall be liable to pay compensation for any loss or damage to the MPGB resulting from such cancellation / rescission and the MPGB shall be entitled to deduct the amount so payable from the money(s) due to the Bidder.
- (vii) To debar the Bidder from participating in future bidding processes of the Bank for a minimum period of two years, which may be further extended at the discretion of the MPGB.
- (viii) To recover all sums paid in violation of this Pact by Bidder (s) to any middlemen or agent or broker with a view to securing the contract.
- (ix) In cases where irrevocable Letters of Credit have been received in respect of any contract signed by the MPGB with the Bidder, the same shall not be opened.
- (x) Forfeiture of Performance Bond in case of a decision by the MPGB to forfeit the same without assigning any reason for imposing sanction for violation of this Pact.

10.2 The MPGB will be entitled to take all or any of the actions mentioned at para 6.1(i) to (x) of this Pact also on the commission by the Bidder or any one employed by it or acting on its behalf (Whether with or without the knowledge of the Bidder), of an offence as defined in Chapter XII of the Bhartiya Nyaya Sanhita, 2023 or Prevention of Corruption Act, 1988 or any other statute enacted for prevention of corruption.

10.3 The decision of the MPGB to the effect that a breach of the provisions of this Pact has been committed by the Bidder shall be final and conclusive on the Bidder. However, the Bidder can approach the Independent Monitor(s) appointed for the purposes of this Pact.

### **Section 11 - Price Fall Clause**

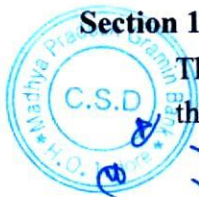
The Vendor/Bidder undertakes that it has not supplied /is not supplying same or similar product/systems or subsystems at a price lower than that offered in the present Bid in respect of any other Ministry /Department of the Government of India or PSU/PSBs during the currency of the contract and if it is found at any stage that same or similar product /Systems or Subsystems was supplied by the Bidder/Vendor to any other Ministry /Department of the Government of India or a PSU or any Public Sector Bank at a lower price during the currency of the contract, then that very price, with due allowance for elapsed time, will be applicable to the present case and the difference in the cost would be refunded by the Bidder/vendor to MPGB, if the contract has already been concluded.

### **Section 12 - Pact Duration**

This Pact begins when both parties have legally signed it and shall be operative till the final completion of the contract including warranty period and 3 years thereafter for the selected Vendor/Bidder. In case Bidder is unsuccessful, this Integrity Pact shall expire after six months from the date of the signing of the contract. If any claims made/lodged during this time, the same shall be binding and continue to be valid despite the lapse of this pact as specified above, unless it is discharged / determined by MPGB.

### **Section 13- Law and Place of Jurisdiction**

This Pact is subject to Indian Law. Place of performance and jurisdiction is the Head Office of the Madhya Pradesh Gramin Bank (MPGB), i.e. Indore (M.P.).

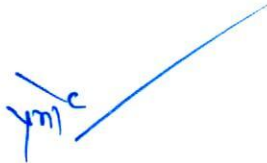


## Section 14- Other Legal Actions

The actions stipulated in this Integrity Pact are without prejudice to any other legal action that may follow in accordance with the provisions of the extant law in force relating to any civil or criminal proceedings.

## Section 15 - Other provisions

- (1) Changes and supplements as well as termination notices need to be made in writing.
- (2) If the Vendor/Bidder is a partnership or a consortium, this agreement must be signed by all partners or consortium members.
- (3) Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties will strive to come to an agreement to the original intentions.
- (4) The actions stipulated in this Integrity Pact are without prejudice to any other legal action that may follow in accordance with the provisions of the extant law in force relating to any civil or criminal proceedings.



(For & On behalf of the MPGB)  
Bidder(s)) (Office Seal)

(For & On behalf of Vendor(s)/  
(Office Seal)

Place: \_\_\_\_\_

Date: \_\_\_\_\_

Witness:

Witness 1:

(Name & Address)

Witness 2:

(Name & Address)



**NON-DISCLOSURE AGREEMENT**  
**(Need to be submitted on Stamp Paper of Rs. 1000)**

This Non-Disclosure Agreement executed on this the \_\_\_\_\_ day of \_\_\_\_\_ 2026 at \_\_\_\_\_ by \_\_\_\_\_ a \_\_\_\_\_ under the \_\_\_\_\_ Act, \_\_\_\_\_ having its registered office at \_\_\_\_\_, (hereinafter referred to as the **"Vendor"** / **"Company"**, which term shall, unless repugnant to the context or meaning hereof, be deemed to mean and include its successors and permitted assigns) on the One Part

IN FAVOUR OF

**MADHYA PRADESH GRAMIN BANK**, a body corporate constituted under the Regional Rural Banks (RRB) Act, 1976 and having its registered office at 204, 2nd Floor, C-21 Business Park, Opposite Hotel Radisson Blu, M R 10, Indore (M.P.), Pin - 452010, (hereinafter referred to as **"Bank"** or **"MPGB"** which term shall, unless repugnant to the context or meaning hereof, be deemed to mean and include its successors and assigns) on the Second Part.

(The **"Bank"** and the **"Company"**/ **"Vendor"** shall, wherever the context requires, be referred collectively as **"Parties"** and individually as **"Party"** also)

And Whereas

1. The Company is carrying on business of providing and willing to participate in the bidding process pursuant to the RFP ref. no. \_\_\_\_\_
2. The Company understands that the information regarding the \_\_\_\_\_ shared/to be shared by the BANK is confidential and/or proprietary to the BANK.
3. The Company understands that in the course of submission of the offer for the \_\_\_\_\_ Solution and/or in the aftermath thereof, it may be necessary that the Company may perform certain jobs/duties on the Bank's properties and/or have access to certain plans, documents, approvals or information of the Bank.
4. For the purposes of performing the contractual obligations, the Bank needs to disclose and /or deliver certain valuable confidential information to the Company and /or Company may have access to confidential information of Bank, its customers, clients etc. and that Company shall maintain strict Confidentiality of these Information and use such information only for the purpose of performing the contractual assignment.

Therefore, in consideration of covenants and agreements contained herein for the mutual disclosure of confidential information to each other, and intending to be legally bound, the parties agree to terms and conditions as set out hereunder.



**NOW IT IS HEREBY AGREED BY AND BETWEEN THE PARTIES AS UNDER**

**1. Confidential Information**

- a. Confidential Information means all non-public information of the Bank and/or its customer including details of the Bank's Critical Assets held by the Bank which is accessible by and/or is available to the Vendor whether in writing, graphic, visual and/or any other tangible, intangible and/or electronic form including, without limitation, information relating to developed, installed or purchased software or hardware products of Bank, the information relating to general architecture of Bank's network, information relating to nature and content of data stored within network or in any other storage media, Bank's business policies, practices, methodology, policy design delivery, Intellectual Property Rights as well as any such information not generally known to third parties, that the Vendor is reasonably expected to treat as confidential. It is clarified that all non-public data residing on the Bank's existing system shall be treated as Confidential Information for the purposes of this Agreement.
- b. The Vendor acknowledge that in the course of submission of the Proposal and thereafter, the Vendor shall be exposed to and/or acquire Confidential Information and the Vendor shall not, except as otherwise provided in this Agreement, disclose the Confidential Information to any third party and shall at all times, maintain confidentiality regarding the Confidential Information accessible and/or made available to them, whether such information is given in writing or oral or visual, and whether such writing is marked to indicate the claims of ownership and/or secrecy or otherwise. Except as otherwise provided in this Agreement, the Vendor shall neither use, nor reproduce for use in any way, any Confidential Information.
- c. The Vendor shall ensure that its employees or if it hires another person to assist it in the performance of its obligations, maintain the confidentiality of the Confidential Information in the same manner as the Vendor is bound to maintain the confidentiality.
- d. The Vendor do hereby acknowledge that the Confidential Information (in whatsoever form) provided to and/or accessed by the Vendor shall be and remain the exclusive property of MPGB and the Vendor does not acquire by implication or otherwise, any right in or title to or license in respect of the said information.
- e. On completion of the assignment or on termination / expiry of Agreement, the Vendor shall, within        days of such completion date / termination, return to MPGB or if so permitted by MPGB in writing, delete or destroy all copies of Confidential Information and all notes and memoranda (including copies of them) containing Confidential Information in their possession or control, to the extent legally permissible, save to the extent that the vendor or its representatives are required to retain any such Confidential Information by any competent judicial, governmental, supervisory or regulatory body institution or department of competent authority;
- f. Any publicity by the Vendor in which the name of MPGB is to be used should be done only with the explicit prior written permission of MPGB.



## 2. TITLE AND PROPRIETARY RIGHTS

- a. Notwithstanding the disclosure of any Confidential Information by the MPGB to the Vendor the MPGB shall retain title and all intellectual property and proprietary rights in the Confidential Information. No license under any trade mark, patents or copy right, or application for the same which are now or thereafter may be obtained by Vendor is either granted or implied by the conveying of Confidential Information. Nothing in this agreement shall be construed as granting any rights in the Proprietary information to the Company. The Vendor shall not conceal, alter, obliterate, mutilate, deface or otherwise interfere with any trade mark, trade mark notice, copy right notice, confidentiality notice or any notice of any other proprietary right of the MPGB on any copy of the Confidential Information, and Vendor shall not reproduce any such mark and/or notice on all copies of such Confidential Information. Likewise, the Vendor shall not add or emboss its own or any other mark, symbol or logo on such Confidential Information.
- b. Upon Bank's request, Company shall promptly return all Confidential Information (including all originals, copies, reproductions and summaries of such Confidential Information), or certify its destruction in writing, and keep the same confidential and secret in accordance with this Agreement.

## 3. RIGHTS AND REMEDIES

- a. Vendor hereby agrees to promptly notify the Bank of any disclosure of Confidential and/ or Proprietary information in violation of this agreement, whether such disclosure was inadvertent or done with aforethought.
- b. Vendor shall cooperate with the Bank to assist in the collection and retention of Confidential and/ or Proprietary information after any unauthorized disclosure and to prevent further unauthorized use or dissemination of the Confidential and/ or Proprietary information.
- c. Vendor agrees that any use or dissemination of Confidential and/ or Proprietary information in violation of this Agreement will cause the Bank irreparable harm, damage or loss of reputation of MPGB and that monetary damages may not be a sufficient remedy for unauthorized use or disclosure of Confidential Information. Bank shall be entitled to an injunction (without the proof of actual damages) to prevent breaches or threatened breaches of this Agreement and to compel specific performance of this Agreement, without prejudice to any other rights or remedies available to Bank at law or in equity. Such remedies shall not be deemed to be the exclusive remedy for any breach of this Agreement but shall be in addition to all other remedies available at law or in equity.
- d. The Vendor shall be liable to indemnify the Bank for the loss, damages, expenses etc. caused to Bank on account of the breach of the confidentiality obligation by Vendor and /or its employees, representatives, agents etc.



#### 4. MISCELLANEOUS

- a. Vendor may disclose Confidential Information to its own employees who are assigned to perform the contractual obligations under the Agreement to be executed with the Bank, but only to the extent required for performing their duties under the said Agreement.
- b. The Confidentiality Obligation under this Agreement shall be perpetual and survive post termination/ expiry of the Agreement.
- c. Subject to the limitations set forth in this Agreement, this Agreement will inure to the benefit of and be binding upon the parties, their successors and assigns.
- d. If any provision of this Agreement shall be held by a court of competent jurisdiction to be illegal, invalid or unenforceable, the remaining provisions shall remain in full force and effect.
- e. The Agreement shall be governed by the laws in India and Vendor agree that Courts/Tribunals in Indore (M.P.) alone shall have jurisdiction to try and settle any dispute arising out of this agreement.
- f. Any Dispute or claim arising out of or in relation to this Agreement shall be resolved amicably by the Parties within 60 days. In the event the Parties are not in a position to amicably settle any Dispute or claim within the aforementioned 60 days, parties may be at liberty to approach before competent court at Indore (M.P.) for adjudication of such dispute.

IN WITNESS WHEREOF, the Parties hereto have duly executed and delivered this Agreement on the day and year first above written.

SIGNED by

for and on behalf of

(\_\_\_\_\_)

SIGNED by



for and on behalf of

Madhya Pradesh Gramin Bank,  
through its authorized representative

